

COMMISSIONER'S NETWORK ADEQUACY ADVISORY COUNCIL

Minutes of Meeting Held

The Commissioner's Network Adequacy Advisory Council held a public meeting on August 19, 2021 at 10:00 a.m. remotely via Webex. Notice of the meeting was posted in compliance with Nevada's Open Meeting Law. The recording of this meeting may be viewed on the Division's website, [http://doi.nv.gov/Insurers/Life and Health/Network Adequacy Advisory Council/](http://doi.nv.gov/Insurers/Life_and_Health/Network_Adequacy_Advisory_Council/)

Roll Call of Members:

The following Council members were present:

Cris Williams
Bill Welch
Jon Bilstein
Sarah Fox
Joy Cleveland
Howard Baron
Brian Knudsen

The following Council members were absent:

Jack Kim
Thomas McCoy

Division of Insurance Staff/Legal Counsel/Council Guest in attendance:

Jeremey Gladstone
Mark Garratt
Laura Adair
Patrick Kelly

1. Call to Order and Roll Call

The meeting was called to order at 10:02 a.m.

Jeremey Gladstone proceeded with the roll call and a quorum was established.

2. Introductory Remarks

Mr. Gladstone reminded the Council and public of the Council's charge which establishes the scope of the council's work and determines recommendations to the Commissioner as to what network adequacy requirements should be; monitoring and enforcement do not fall within the council's control. Regulations are available per Nevada Administrative Code Chapter 687B.750.

He also reminded participants that Nevada Open meeting law does apply which means that everything the council does must be done openly, must be available to the public and must be properly noticed and recorded. Meetings are recorded and available to the public and participants were asked to identify themselves for the record prior to speaking by stating their name or confirming via the Webex chat box. The Division is currently working on making available a

permanent member of the NV Deputy Attorney General's office to answer any questions that may come up.

3. Public Comment.

There was no public comment at this time.

Bill Welch introduced Patrick Kelly, who has taken over the role as President of the Nevada Hospital Association. Mr. Welch will continue in his position throughout the end of the year and will work with Mr. Kelly to see if he is interested in serving on the council as his replacement. Mr. Gladstone will discuss the vacancy with the Commissioner.

4. Approval of the Minutes from the July 22, 2021, Meeting.

Howard Baron made a motion to pass meeting minutes; seconded by Mr. Welch. None were opposed, motion carried unanimously.

5. Review of Vision and Agreements.

Mr. Gladstone opened this agenda item for discussion on possible changes and determine if any action needs to be taken.

There were no comments regarding this agenda item.

6. Presentation of Data, Presented by Division of Insurance, Jeremy Gladstone, Assistant Chief Examiner, Life and Health Section.

This presentation can be found on the NV DOI website per below;

https://doi.nv.gov/uploadedFiles/doinvgov/public-documents/Insurers/DOI_Data_Presentation_08.19.2021.pdf

Jon Bilstein asked how a complaint is submitted and how specialty is determined for the report produced for the Office of Consumer Assistance.

Mr. Gladstone responded this is required Health Carrier Annual Reporting Form per NRS 687B.675(1)(b) ([NRS 687b.675 Health Carrier Annual Reporting Form \(nv.gov\)](#)) for carriers to submit through the NV DHHS Office of Consumer Health Assistance (OCHA) website. Mr. Gladstone stated this complaint data is very broad, would like to see more details on provider-specific issues and will continue to report on these complaints and report for future meetings.

Dr. Baron asked if the Division receives any reports regarding internal complaints, and if it would be possible get more specific information on providers that would assist the council with making decisions and establishing guidelines.

Mr. Gladstone responded that the Division does receive an annual complaint report related to complaints in general but that this is very basic. He will revisit this report to confirm if there is anything that could be beneficial. The last session did introduce some new required reports including the Provider Denial, All Claims Payer Database and Provider Demographic License Renewal reports that are still in the development stages but may benefit the council in the future.

7. Discussion, Deliberation, and Potential Direction by Council Regarding Network Adequacy Standards for Plan Year 2023.

- a. Confirmations and/or additions to assignments and timeline.
- b. Direction to Division staff concerning request for information.
- c. Other matters related to timely and relevant information and collection of specific data regarding network adequacy.

There were no additional comments regarding this agenda item.

8. Review, revise, and approve final Report Plan Year 2023 recommendations.

- a. Review any changes submitted by Council members.
- b. Revise report based on agreed upon decisions related to network adequacy criteria and/or recommendations for future consideration for Plan Year 2023.
- c. Voting and approval of Report.

Dr. Baron moved to approve the current draft of the report for Plan Year 2023, with the addition of today's summary and meeting minutes which will be added by Mr. Gladstone. Mr. Bilstein seconded the motion. All were in favor, none were opposed, and the motion passed unanimously by members in attendance.

Mr. Gladstone will submit the above to the Commissioner as the official recommendation for Plan Year 2023.

9. Discussion of future meetings.

- a. Scheduling of future meetings.
- b. Scheduling of next meeting agenda items.
- c. Other matters related to meetings for Plan Year 2023.
- d. Discuss goals for Plan Year 2023 and beyond.
- e. Assignment of tasks for Division staff or Council Members.

The decision was made to cancel the next NAAC meeting scheduled for September 9, 2021. Laura Adair will facilitate scheduling the next meetings in February or March of 2022 for Plan Year 2024.

Mr. Welch thanked the Division and council members for the opportunity to serve for a number of years. He suggested the following future agenda items/topics for discussion in order to further ensure that the council has appropriate standards in place for network access regulation;

- Clarification of the Prudent Layperson Definition for consistency purposes.
- Request a presentation from NV DHHS Director Richard Whitley regarding SB420, the public option, which could have an impact on availability of insurance.
- Further review and analysis of the impact of SB329 on contracts between payers and providers and its effect on network access.

Dr. Baron also suggested future discussion of SB379 (The John Packham Bill), the health workforce data collection bill that addresses the health professional shortage. Mr. Gladstone will review the most recent legislative bills, specifically at the provider data collected under this bill. Also Mr. Gladstone suggested a future presentation on the provider credentialing process.

10. Public Comment.

There was no public comment at this time.

11. Adjournment.

The Meeting adjourned at 10:39 a.m.

Respectfully submitted,
Laura Adair

This Webex meeting recording and previous complete recordings of past Council meetings can be found on the Division's website

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